

FRANCE BY HOTEL BARGE

THE LUCIOLE

Booking conditions

The chartering contract is between Luciole passengers and the bookings company, Inland Voyages (Bookings) Limited, on behalf of the vessel's operators Inland Voyages Limited.

Confirmation of a Luciole cruise with a deposit or full payment verifies that each named passenger understands and accepts our Booking Conditions, and that the payee has the authorisation to make a payment on behalf of all those named.

All agreements entered into between the passenger and Inland Voyages (Bookings) Limited, on behalf of the barge operator Inland Voyages Limited, proprietor of the Luciole, shall be governed by English law.

All prices are based on costs and exchange rates prevailing at the date of publication. Inland Voyages (Bookings) Limited reserves the right to vary particulars and prices shown in print and online after the date of publication.

Reservations

Cabin reservations are confirmed upon the receipt of a deposit of 25% of the total fare. Final payment is due 90 days prior to the cruise departure date.

We request passengers inform Inland Voyages (Bookings) Limited at the time of booking, of any personal conditions that may require special arrangements of care and assistance or medical equipment. This is to ensure that guests may cruise in accordance with official safety regulations.

Health insurance is not included in the cruise price. We strongly advised that full travel and health insurance is taken out prior to making a deposit or full payment. Please note our cruise cancellation and refund policy below.

Payments and Cancellations

Our payment and cancellation Booking Conditions are industry standard, and based on the lengthy time period during which bookings are confirmed, and the limited number of places available on board a hotel barge.

Individual booking payments:

Deposit payments confirming the booking are non-refundable.

Final and full payments made within the 90 days of the cruise departure are non-refundable and non-exchangeable.

Charter group payments:

Deposit payments for the group booking are non-refundable with the exception of cancellation more than 180 days prior to departure, when deposit payments may be transferred to individual bookings.

Final and full payments are non-refundable and non-exchangeable.

The Cruise

The welfare and safety of all who cruise on the Luciole is paramount. The vessel is licensed and controlled by the French Department de la Sécurité des Transports Fluviaux (Department for the Security for Water Transport) regulated under European Legislation.

Inland Voyages Limited is unable to accept responsibility should it not be possible to provide any part of the itinerary as a result of 'Force Majeure' (unusual and unforeseeable circumstances). This includes (without limitation); adverse weather conditions, such as flooding and drought, unforeseen technical problems on the barge or closures to the waterway on which we cruise. Nor can we accept war or the threat of war, terrorist activity or the threat of terrorist activity, natural or nuclear disaster, fire, civil commotion as in strikes or industrial action, medical problems including illness or disease or other incidents on board the barge, as a reason for cancellation.

If Inland Voyages Limited is unable to provide a significant proportion of the vacation, it will make suitable alternative arrangements for the continuation of the Package. Inland Voyages Limited reserves the absolute right to vary the week's itinerary and make suitable alternative arrangements, at no extra cost to the passenger.

Our passengers

Inland Voyages Limited requests that passengers are considerate and do not adversely affect the safety and general well being of fellow passengers throughout their week together. In the unfortunate situation of occurrence of a crime, passengers must report the incident to the Captain, who will notify Police.

Passengers are not permitted to bring on board: controlled or prohibited substances or items of an inflammable or dangerous nature. To do so, is in breach of these Conditions and will render the passenger financially liable to compensate directly Inland Voyages Ltd or any individual, for expenses suffered as a result of injury, damage or loss.

Passengers are responsible for ensuring that they arrive in plenty of time for the transfer to and from the barge Luciole, Inland Voyages Limited accepts no responsibility for passengers arriving late or missing the departure times. Inland Voyages Limited is able to assist with travel arrangements for passengers arriving or leaving the Luciole independently, however, all alternative transport costs incurred are the responsibility of the passenger(s).

Inland Voyages Limited reserves the right to terminate the cruise of any passenger(s) who do not comply with our Conditions. Inappropriate behaviour that risks the health, welfare and property of fellow passengers, the crew, or barge Luciole will not be tolerated by Inland Voyages Limited. Upon the termination in any such event, Inland Voyages Limited will not be held responsible for any costs incurred by the individual(s).