

## **LUCIOLE BOOKING CONDITIONS 2009**

The chartering contract is between Luciole passengers and our company, Inland Voyages (Bookings) Limited.

Reservations are confirmed upon the receipt of a deposit of one quarter of the total fare. In the event of cancellation 90% of this deposit is refundable if the space is resold at the printed rate.

Final payment is due 90 days before departure, and again 90% of the payment is refunded if the space is resold at the printed rate.

We strongly advise that cancellation insurance is taken out at the time of the deposit payment.

We reserve the right to increase fares in the event of substantial fluctuations in currency exchange rates (although, in practice, we have never yet had to do this in all our years of operating).

We must also reserve the right to cancel a cruise, if - through circumstances beyond our control - it is impossible to provide the holiday. In such cases sums received will be returned in full, but passengers shall have no claim against us as operators or any travel agents involved.

Nor can responsibility be accepted for delays caused by waterway repairs, flood, drought or untoward events, and we must reserve the right to vary a cruise. In such an event we will endeavour to re-route the barge. If a holiday is curtailed, payments received - of amounts proportional to the unexpired portion of a holiday - will be refunded, but no further claim can be made.

All agreements entered into between the client and Inland Voyages (Bookings) Limited, on behalf of our sister company Inland Voyages Limited, proprietor of the Luciole, shall be governed by English law.